

DIRECT DEPOSIT IS NOW AVAILABLE ONLINE !!

What is Direct Deposit?

Direct Deposit is the electronic transfer of your Unemployment Insurance (UI) payment into your bank account. Direct Deposit is a safe, convenient and fast way to receive your UI benefits. It eliminates mailing delays, lost or stolen checks and standing in line to cash or deposit your check. When you sign up for direct deposit, you are giving this agency permission to credit your bank account.

What do I need to sign up?

Your 9 digit bank routing number, your bank account number and the type of account in which you want to make the deposit (checking or savings). Use a check or contact your bank to obtain this information.

How do I sign up?

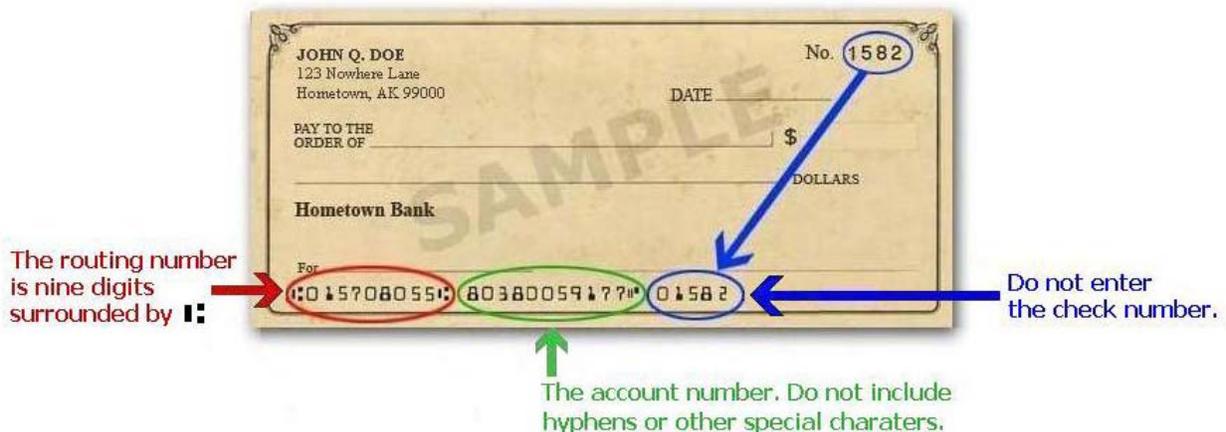
Login to myalaska.state.ak.us and click on "Unemployment Insurance Benefits" to start, change or re-activate a direct deposit account. You may use the same username and password you used when you filed your Permanent Fund Dividend online. You can also sign-up for direct deposit through our telephonic filing system called "VICTOR". You can read all about VICTOR in your UI Handbook.

Must my bank be located in Alaska?

No. Deposits may be transferred to almost any bank, credit union or savings and loan located in the United States. Before signing up you may wish to contact your bank to see if they accept electronic deposits.

Sample check

The routing and account numbers may appear in different places on your check. You can also call your bank to get the correct routing number, account number and to make sure your bank accepts electronic fund transfers.



How long does it take to verify my account information?

You will be paid by paper check until your bank account information has been verified. This can take 10 to 14 days. If we are unable to successfully deposit your payment into your bank account, we will issue a paper check. It is very important to keep us informed of your correct mailing address and current bank account information to ensure timely receipt of UI benefits. For further information, contact your UI Claim Center.

When can I expect my payment to be deposited to my bank account?

Your payment will usually be available one day after we transfer it. Payments will not be transmitted on State or Federal holidays, Banking holidays or weekends.

Who do I contact if my deposit is not posted to my account?

VICTOR (automated filing and information system) can tell you when payment for a particular week was issued. Contact your bank to find out if they received a deposit, and when they will post it to your account. Contact your Claim Center if your bank has no record of receiving a deposit 48 hours after we send it to you.

What record will I receive of my UI deposits?

Your bank will provide a record of UI deposits made to your account on your monthly statements. VICTOR (automated filing and information system) can tell you when payment for a particular week was issued.

Can I participate in Direct Deposit if I have a joint checking or savings account?

Yes. However, we are not able to release UI payment information to the other party of the joint account. This agency will not involve itself in disputes regarding use of funds deposited into joint accounts. When you sign up for direct deposit, you authorize this agency to deposit your UI benefits into the bank account you entered. Our liability for your benefits ends once the money is deposited. Make sure you enter your account information correctly.

Can part of my payment be deposited in my checking account and the remainder deposited in my savings account?

No. Our system can only deposit payments to one account type.

To sign-up for Direct Deposit

Login to myalaska.state.ak.us and click on "Unemployment Insurance Benefits".