



### **A Message From Spirit of Alaska Federal Credit Union Consumer Loan Department About The COVID-19 Outbreak**

As you know, the spread of COVID-19 has touched just about every aspect of our daily lives — from our families and schools to our places of work and worship.

We understand the uncertainty during this unprecedented time and want to let you know about some of the proactive measures our consumer loan department has in place to continue to support and serve our customers.

#### **Payment concerns:**

If you anticipate that it will be difficult or impossible for you to make your payment, there are options available.

If you become ill, are quarantined, your employment status changes or another hardship arises as a result of the COVID-19 outbreak, you may be eligible for short-term relief.

Please email us or call 1-907-459-5970. We will work with our borrowers on a case-by-case basis to assist in any way possible.

#### **If you have questions:**

If you have any questions, please don't hesitate to reach out to our team. Please stay safe and healthy during this unprecedented time.

**Email:** [cloans@spiritofak.com](mailto:cloans@spiritofak.com)

**Phone:** (907) 459-5970